

Blackfen Community Library



readingcloud
Member Community Library 02015 8133

You will need to know your username and password, please ask a library volunteer who can provide this for you.

What do I need to access my account online?

Can I access my child's account online?
Yes, please ask a member of library staff if you would like to set up online access to your child's account.

You can now access your library account online at www.readingcloud.net

See the items you have on loan
Renew items
Browse the library catalogue

Ask a member of staff for your user name and password

- How do I access my account online?
1. Go to www.readingcloud.net or follow the link from www.blackfencommunitylibrary.org
 2. Log on to your account by clicking on Login in the top right hand corner of the screen and entering your user name and password. If asked to enter your school, please enter Blackfen Community Library.
 3. You are advised to change your password when you log in for the first time, to ensure the security of your account.



What do I do if I forget my password?

If you forget your password, tell a member of library staff and they can reset your original password.

Click on Account in the main menu and you will see a list of your current loans.

How do I see the books on my account?

How do I renew my books?



Click on the green Renew button next to the title of the book, and the loan period will be extended by 3 weeks.

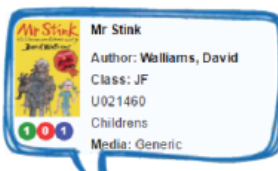
Please note, you can only renew books which are not yet overdue. Once your books go overdue, you will need to contact the library by phone, email or in person to renew them.

Call 020 8301 1433 or email hello@blackfencommunitylibrary.org

You can type the name of a book or author in the Search box at the top right of the screen, or click on Advanced Search to access more options.

How do I browse the library catalogue?

How do I know if a book is available to borrow?



The blue circle shows the number of copies owned by the library, and the green circle shows the number of copies which are on the shelf and available to borrow.



Where can I get more help with using my online account?

For more information on using your account or searching for books online, you can click the Help button which is above the Search box. You can also ask our library volunteers to help you.

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